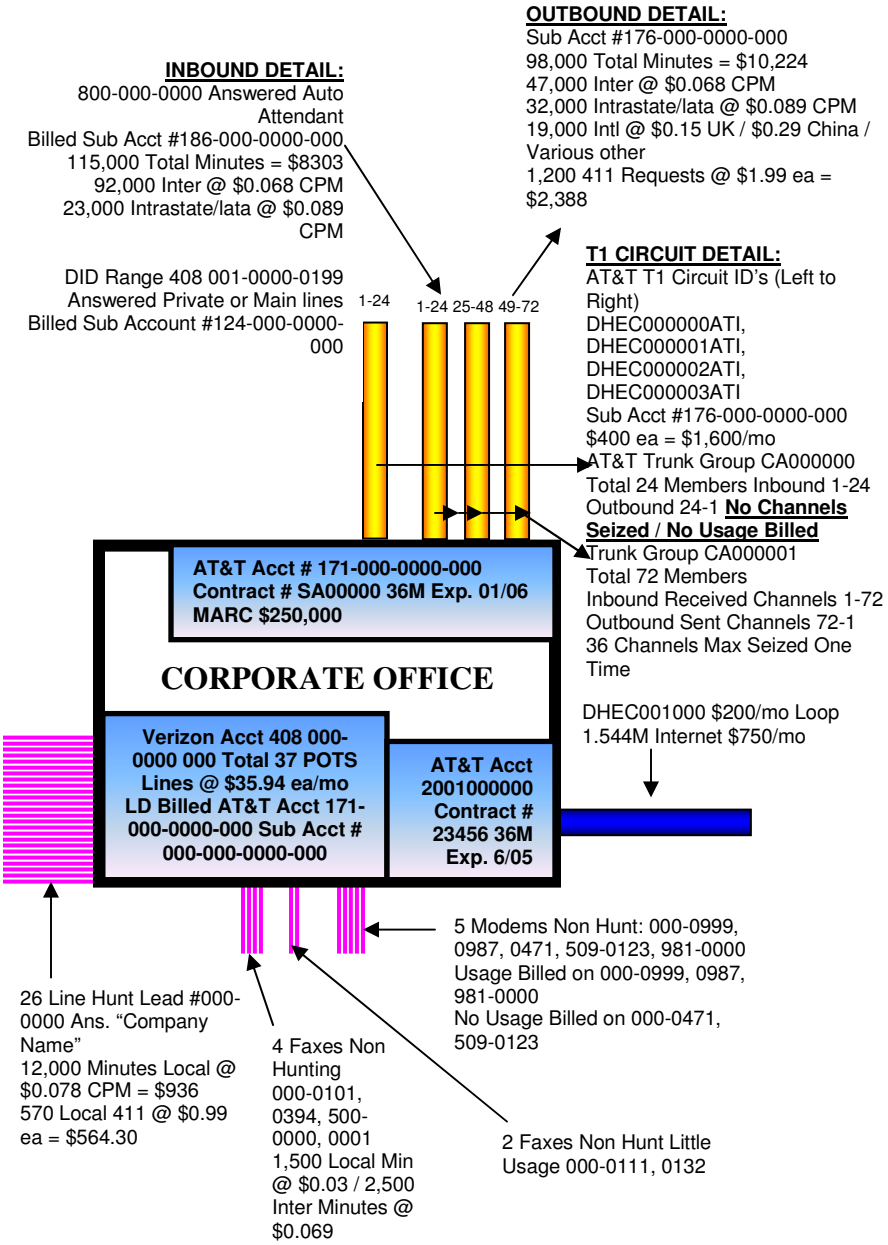


BEFORE



\$89,000 ANNUAL REDUCTION and a \$59,000 REFUND OVERVIEW

1 Location

2 Service Providers

1. *Eliminated 13 Lines from hunt group saving \$5,606 annually*
2. *Routed 12,000 Local Minutes from Verizon at \$0.078/minute to AT&T at \$0.015/minute saving \$9,072 annually*
3. *Converted 2 Faxes with usage from POTS Lines to DID's saving \$816 annually on line charge with a usage reduction of \$2,000 annually*
4. *Eliminated 2 unused Faxes and 2 unused Modems saving \$1,725 annually*
5. *Eliminated 2 unused T1 circuit saving \$9,600 annually*
6. *Corrected Rates on AT&T for the incorrect billing of all services saving \$38,005 annually and received a refund of \$59,000 for past misbilling*
7. *Introduced alternate 411 provider for a reduced rate saving \$22,176 annually*

AFTER

